

Table 6
Online and Telephone Medicaid Applications
January 2015

State	Medicaid Applications Can be Submitted Online at the State Level ¹	Online Application for Medicaid Allows Individuals to:		Combined Online Multi-Benefit Application for Medicaid and Non-Health Programs ²	Medicaid Applications Can be Submitted by Telephone at the State Level ³
		Start, Stop, and Return to an Application	Upload Documentation		
Total	50	47	27	25	47
Alabama	Y	Y			Y
Alaska	Y	Y			Y
Arizona	Y	Y	Y	Y	Y
Arkansas	Y	Y			
California	Y	Y	Y	Y	Y
Colorado	Y	Y	Y	Y	Y
Connecticut ⁴	Y	Y	Y		Y
Delaware ⁵	Y	Y		Y	Y
District of Columbia	Y	Y	Y		Y
Florida	Y	Y	Y	Y	
Georgia	Y	Y		Y	Y
Hawaii	Y	Y			Y
Idaho	Y	Y			Y
Illinois	Y	Y	Y	Y	Y
Indiana ⁶	Y	Y			Y
Iowa	Y	Y			Y
Kansas	Y	Y			Y
Kentucky	Y	Y	Y	Y	Y
Louisiana	Y	Y			Y
Maine	Y	Y		Y	Y
Maryland ⁷	Y	Y	Y	Y	Y
Massachusetts	Y	Y			Y
Michigan	Y	Y	Y	Y	Y
Minnesota	Y	Y			
Mississippi	Y		Y		Y
Missouri	Y	Y			Y
Montana	Y	Y	Y	Y	Y
Nebraska	Y	Y	Y		Y
Nevada	Y	Y	Y	Y	Y
New Hampshire	Y	Y	Y	Y	Y
New Jersey	Y				Y
New Mexico	Y	Y	Y	Y	Y
New York	Y	Y	Y		Y
North Carolina	Y	Y		Y	Y
North Dakota	Y	Y	Y	Y	Y
Ohio	Y	Y	Y		Y
Oklahoma	Y	Y			Y
Oregon	Y				Y
Pennsylvania	Y	Y	Y	Y	Y
Rhode Island	Y	Y	Y	Y	Y
South Carolina	Y	Y			Y
South Dakota	Y	Y	Y	Y	Y
Tennessee					
Texas ⁸	Y	Y	Y	Y	Y
Utah	Y	Y		Y	Y
Vermont	Y	Y			Y
Virginia	Y	Y	Y	Y	Y
Washington	Y	Y	Y		Y
West Virginia	Y	Y		Y	Y
Wisconsin	Y	Y	Y	Y	Y
Wyoming	Y	Y	Y		Y

SOURCE: Based on a national survey conducted by the Kaiser Commission on Medicaid and the Uninsured with the Georgetown University Center for Children and Families, 2015.

Table presents rules in effect as of January 1, 2015.

TABLE 6 NOTES

1. This column indicates whether individuals can complete and submit an online application for Medicaid through a state-level portal. For State-based Marketplace (SBM) states, such a portal may be either exclusive to Medicaid or integrated with the Marketplace. For Federally-facilitated Marketplace (FFM) and Partnership-Marketplace states, state Medicaid agency portals are indicated.
2. In these states a combined online multi-benefit application is available that allows applicants to apply for multiple assistance programs, such as SNAP (food stamps) or cash assistance, along with health coverage, using a single application.
3. This column indicates whether individuals can complete MAGI-based Medicaid applications over the telephone at the state level, either through the Medicaid agency or the State-based Marketplace.
4. In Connecticut, individuals can apply online for Medicaid and other benefits at the same time using two separate applications, but there is not a single integrated multi-benefit online application.
5. In Delaware, families can call an eligibility worker to complete a Medicaid application; the application is then mailed to the applicant for signature.
6. Indiana only allows individuals to start, stop, and return to an application within 30 days of starting the application.
7. In Maryland, a separate online application (SAIL) remains available at the Medicaid agency, but consumers are primarily directed to the integrated Medicaid/Marketplace application. Individuals may still apply online for Medicaid and other benefits through the Medicaid agency application (SAIL). However, the integrated Medicaid/Marketplace application is limited to health programs.
8. In Texas, the multi-benefit application is only available for parents applying for Section 1931 Medicaid.