**Toplines** 



# The Kaiser Family Foundation D.C. Health Care Access Survey, 2003

# Methodology

The Henry J. Kaiser Family Foundation 2003 D.C. Health Care Access Survey was conducted by telephone between January 21 and April 23, 2003. The survey included a randomly selected representative sample of 1,581 adults, 18 years of age and older, living in Washington D.C. households. Interviews were conducted in English and Spanish, based on the respondent's preference. Foundation staff, in consultation with Princeton Survey Research Associates International (PSRAI), developed the survey questionnaire. PSRAI also developed the sample design, conducted the fieldwork, and weighted the data to correct for sample design effects and nonresponse.

The sample design employed a standard random digit dialing (RDD) methodology, with an oversample of Latino households. Telephone exchanges serving D.C. were identified to maximize the selection of households that are representative of the racial/ethnic, income, and geographic mix of the District. Results were then weighted to represent the known demographic characteristics of adults in Washington D.C. The unweighted and weighted sample characteristics are provided in the PSRAI methodology report, available upon request.

Of the 1,581 total respondents, 1,081 were 18 to 64 years old and 500 were 65 and older. The margin of sampling error for responses based on the total sample is +/- 3 percentage points; for adults age 18-64 it is +/- 3.4 percentage points; and for adults age 65 and older it is +/- 5.8 percentage points. In some cases the substrata developed for analysis included too few respondents to yield reliable population estimates. Estimates for population subgroups of fewer than 75 respondents are not included in the document and are noted with an "‡" in the response columns.

Copies of this topline (#6109) and the chartpack (#6108) are available online at www.kff.org.

Of the following list of problems, which do you see as the *most* urgent problem facing the District of Columbia- Crime, health issues, affordable housing, education, or the threat of bioterrorism?

TOTAL	18-64	65+	
25	24	30	Crime
14	13	18	Health issues
22	23	19	Affordable housing
21	21	17	Education
12	13	5	Threat of bioterrorism
5	4	11	Don't know
1	1	*	Refused

sex (observation)

So I know which questions to ask, please tell me how old you are?

TOTAL	18-64	65+	
24	29	0	18-29
22	27	0	30-39
15	18	0	40-49
16	19	0	50-59
11	7	34	60-69
7	0	41	70-79
4	0	23	80-89
*	0	2	90+

**so** Do you primarily speak English, are you bilingual or do you primarily speak Spanish?

TOTAL	18-64	65+	
88	86	96	English
6	7	2	Bilingual
6	7	1	Spanish

**s7** Language of interview

TOTAL	18-64	65+	
94	93	99	English
6	7	1	Spanish

How would you rate the job the D.C. government is doing addressing health care problems in the District? If A means excellent, B means good, C means average, D poor, and F failing, what letter grade would you give our health care system?

TOTAL	18-64	65+	
2	2	2	A means excellent
17	16	22	B means good
41	42	35	C means average
22	22	19	D poor
7	7	8	F failing
10	10	14	Don't know
*	*	1	Refused

Please tell me if the following institutions are doing an excellent, good, fair or poor job in serving the people of the District?

List items were rotated.

		Excellent	Good	Fair	Poor	Don't Know	Refused
а	the polic	e departme	ent				
	TOTAL	9	36	37	14	3	*
	18-64	8	36	38	15	3	*
	65+	12	40	34	9	5	*
b	the fire o	department					
	TOTAL	19	53	19	3	6	*
	18-64	18	54	19	3	6	*
	65+	21	52	17	2	8	*
С	hospitals	S					
	TOTAL	8	37	30	15	10	*
	18-64	7	36	32	15	10	*
	65+	12	44	21	12	10	1
d	D.C. He	alth Depart	ment				
	TOTAL	4	21	39	15	21	*
	18-64	3	22	40	15	20	*
	65+	5	19	34	16	26	*
e	D.C. He	althcare Al	liance				
	TOTAL	4	17	25	10	44	*
	18-64	4	18	26	9	42	*
	65+	3	13	20	13	51	*
f	D.C. Pul	olic School	S				
	TOTAL	3	17	36	32	12	*
	18-64	3	17	36	33	11	*
	65+	3	20	33	26	17	1

What do you see as the most urgent **health** problem facing the District of Columbia?

TOTAL	18-64	65+	
3	4	2	Access/caring for all/caring for the needy
2	2	2	Caring for the uninsured
2	2	4	Caring for the elderly
2	2	3	Caring for the poor/low income/working class
1	1	1	Caring for the children
9	9	7	Insurance – the uninsured/scope of coverage for the uninsured
5	5	4	Affordability of healthcare
1	*	1	Lack of money/Funds toward healthcare
6	5	7	Quality/quantity of facilities and resources/Hospital closing
1	1	3	Prescription drugs
*	*	1	Preventive healthcare
*	*	*	Infant mortality/Pre-mature births/Pre-natal care
1	1	*	Vaccinations and immunizations
2	2	1	Various diseases/Infectious and chronic illness
2	2	4	Cancer
2	1	3	Diabetes
1	1	2	High blood pressure/Heart disease/Hypertension
24	26	12	HIV/AIDS and other STDs
1	1	*	Healthcare education
4	3	6	Drugs/Alcohol/Smoking
1	1	1	War/Chemical/Bioterrorism/Terrorist activity
1	1	2	Homelessness
1	1	0	Pregnancy/Teen pregnancy
1	1	1	Poor nutrition/Obesity/Poor eating
*	*	1	Poverty/Hunger
1	1	1	Mental health
1	1	1	Environment/Sanitation/Water supply/Public health conditions
1	1	1	Other social/public health issues
*	*	1	No problems
3	3	3	Other
21	20	26	Don't know
1	1	*	Refused

# Now thinking about the federal government in Washington...

How would you rate the job the U.S. government is doing addressing the country's health care problems? If A means excellent, B means good, C means average, D poor, and F failing, what letter grade would you give our health care system?

TOTAL	18-64	65+	
4	4	5	A means excellent
16	14	22	B means good
40	40	36	C means average
25	25	23	D poor
12	13	7	F failing
4	3	6	Don't know
*	*	*	Refused

**Q6** What do you see as the most urgent health problem facing the nation?

TOTAL	18-64	65+	
4	4	3	Access/caring for all/caring for the needy
1	1	1	Caring for the uninsured
4	3	5	Caring for the elderly
1	1	2	Caring for the poor/low income/working class
*	*	1	Caring for the children
15	16	9	Insurance – the uninsured/scope of coverage for the uninsured
9	9	6	Affordability of healthcare
*	*	1	Lack of money/Funds toward healthcare
1	1	2	Quality/quantity of facilities and resources/Hospital closing
2	1	4	Prescription drugs
*	*	0	Preventive healthcare
0	0	0	Infant mortality/Pre-mature births/Pre-natal care
*	*	0	Vaccinations and immunizations
2	2	1	Various diseases/Infectious and chronic illness
6	6	7	Cancer
1	1	2	Diabetes
2	2	1	High blood pressure/Heart disease/Hypertension
19	20	15	HIV/AIDS and other STDs
*	*	*	Healthcare education
2	1	3	Drugs/Alcohol/Smoking
4	4	2	War/Chemical/Bioterrorism/Terrorist activity
1	1	1	Homelessness
*	*	*	Pregnancy/Teen pregnancy
3	3	*	Poor nutrition/Obesity/Poor eating
1	*	3	Poverty/Hunger
*	1	*	Mental health
*	*	0	Environment/Sanitation/Water supply/Public health conditions
*	*	0	Other social/public health issues
*	*	*	No problems
4	4	5	Other
17	15	25	Don't know
*	0	*	Refused

Now, I'm going to read you a list of health care issues. Please tell me if you think these problems are major, minor, or not a problem at all for D.C. residents?

List items were rotated.

				Not a		
		Major problem	Minor problem	problem at all	Don't Know	Refused
а	access to	health ca	·			
u					_	_
	TOTAL	<b>55</b>	30	10	5	0
	18-64	55	31	10	4	0
	65+	52	27	12	10	0
b	quality o	of health ca	ire			
	TOTAL	44	36	14	6	*
	18-64	44	37	13	5	*
	65+	45	30	15	9	1
С		of health c	are <b>11</b>	3	4	*
	TOTAL 18-64	81	12	3 3	4	0
	18-64 65+	80	10	4	6	*
	05+	80	10	7	U	
d	the cost	of health is	nsurance			
	TOTAL	79	13	4	4	*
	18-64	79	14	4	3	0
	65+	79	9	6	6	*
e	finding a	n provider	you trust			
	TOTAL	41	37	16	5	*
	18-64	41	39	15	4	*
	65+	40	27	21	11	1

What do you see as the chance that a major bioterrorism event (If necessary: like anthrax) would occur in the District in the next two years? Would you say it is very likely, somewhat likely, not at all likely?

TOTAL	18-64	65+	
25	25	22	Very likely
50	51	44	Somewhat likely
19	18	20	Not at all likely
7	5	13	Don't know
*	*	1	Refused

# Turning to your health...

In general, compared to people your age, how would you describe your own health? Is it excellent, very good, good, only fair or poor?

TOTAL	18-64	65+	
28	30	18	Excellent
30	31	29	Very good
27	26	28	Good
11	10	19	Fair
3	3	5	Poor
1	1	1	Don't know
*	0	*	Refused

Q10 Do you have diabetes, asthma, hypertension, heart disease or some other ongoing health condition for which you need to be monitored regularly or for which you often see a specialist?

*Multiple response*<sup>1</sup>; *Up to 3 responses accepted.* 

TOTAL	18-64	65+	
6	3	19	Diabetes
6	6	6	Asthma
13	9	28	Hypertension
3	2	8	Heart disease
1	1	*	Allergies (Volunteered)
1	*	2	Arthritis (Volunteered)
1	1	2	Cholesterol (Volunteered)
1	*	2	High blood pressure (Volunteered)
1	1	0	HIV/AIDS (Volunteered)
1	1	0	Thyroid (Volunteered)
*	*	1	Glaucoma (Volunteered)
4	3	10	Other (Volunteered)
70	76	40	None
*	*	*	Don't know
1	1	1	Refused

 $<sup>^{1}</sup>$  Results represent up to three responses from each respondent and therefore percentages total to more than 100 percent.

Q11 Do you have a disability, handicap or chronic disease that keeps you from participating fully in school, work, housework, or other activities?

TOTAL	18-64	65+	
11	9	21	Yes
89	91	78	No
*	*	1	Don't know
*	*	1	Refused

# Now thinking about health insurance...

I'd like to talk to you about the different kinds of health insurance plans that some people have including those provided by the government. As I read each of the following types of health insurance, please tell me whether you are covered by it or not.

no	t.					
		Yes	No	Don't Know	Refused	
а	Health in	surance tl	hrough you	r or someone	e else's wo	rk or union
	TOTAL	63	<b>35</b>	1	1	
	18-64	65	33	1	1	
	65+	53	45	2	*	
b	Health in	surance v	vhich you b	ought on yo	ur own or t	hrough some other group
	TOTAL	27	71	2	1	
	18-64	26 24	72 64	2 3	<b>1</b> *	
	65+	34	04	3	Ψ.	
c						alth care bills for people
	ages 65 a	nd over a	-	unger adults	s with disab	ilities
	TOTAL	20	79	1	*	
	18-64 65+	7 83	91 15	1 2	0	
				_	-	
d	DC Healt					
	TOTAL 18-64	7 8	90 89	3 3	*	
	65+	1	92	6	*	
_	Madianid	or Hoolt	hy Familias	a governm	ant program	n for many low-income
е	families a		•	, a governin	eni progran	i for many low-income
	TOTAL	13	86	1	*	
	18-64	11	88	1	*	
	65+	21	78	1	*	
f	Other ber	nefits sucl	h as VA, De	efense or CH	IAMPUS	
	TOTAL	5	93	2	*	
	18-64	4	94	2	*	
	65+	9	89	2	*	
g	Any othe	r health is	nsurance			
	TOTAL	11	88	1	*	
	18-64	10	88	1	<b>1</b> *	
	65+	14	85	1	*	

In addition to Medicare, do you have any other coverage that helps pay for prescription drugs?

Based on those covered by Medicare.

TOTAL	18-64	65+	
36	24	42	Yes
63	74	58	No
1	3	1	Don't know
0	0	0	Refused
n=477	n=75	n=402	

Are you sure that you are not covered by any form of health insurance such as the DC Healthcare Alliance?

Based on those with no health insurance coverage.

TOTAL	18-64	65+	
96	96	#	Not covered by any form of health insurance
1	1	#	Covered by DC Healthcare Alliance
2	2	#	Covered by something other than DC Healthcare Alliance
2	2	#	Don't know
0	0	#	Refused
n=117	n=109	n=8	

Is your insurance coverage through your or someone else's work or union, coverage that you bought on your own or through some other group, through Medicare, through Medicaid or Healthy Families, or other benefits such as VA, Defense or CHAMPUS?

Based on those with health insurance other than DC Health Alliance.

TOTAL	18-64	65+	
‡	‡	‡	Health insurance through your or someone else's work or union
‡	‡	‡	Health insurance which you bought on your own or through some other group
‡	#	‡	Medicare
‡	#	‡	Medicaid or Healthy Families
#	#	#	Other benefits such as VA, Defense or CHAMPUS
‡	#	‡	Don't know
‡	#	‡	Refused
n=4	n=3	n=1	

You told me that you do not currently have health insurance. Please tell me why you don't have health insurance right now?

Based on those with no health insurance coverage

TOTAL	18-64	65+	
7	7	‡	Don't need insurance because I am healthy
21	22	‡	Cannot afford insurance
3	3	‡	Don't know how to get insurance
6	6	‡	Tried to apply for Medicaid/Healthy Families but could not get it
6	6	‡	Employer or spouse's employer doesn't offer insurance
4	4	‡	Employer or spouse's employer offers insurance but I can't afford it
34	34	‡	Other
2	1	‡	Don't know
16	17	‡	Refused
n=112	n=105	n=7	

And how many children under the age of 18 currently live in your household?

TOTAL	18-64	65+	
69	64	95	None
14	16	3	One
10	12	1	Two
4	5	*	Three
2	2	1	Four
1	1	0	Five or more
*	*	*	Refused

**Q18** How old is that child?

Based on those with just one child.

```
TOTAL 18-64
            65+
31
      32
             ‡
                  Younger than 5
34
                  5-12
      34
             ‡
      31
                  13-17
32
             ‡
             ‡
                  Refused
 3
       3
n=180 n=166 n=14
```

Thinking about the child in your household with the last birthday, how old is that child?

Based on those with more than one child under age 18 in household.

TOTAL	18-64	65+	
42	42	‡	Younger than 5
47	48	‡	5-12
10	9	‡	13-17
1	1	#	Refused
n=208	n=198	n=10	

Q20 Does that child (the child with the last birthday) have health insurance coverage?

Based on those with at least one child under age 18 in household.

TOTAL	18-64	65+	
92	92	‡	Yes, the child has health insurance coverage
6	6	‡	No, the child does not have health insurance coverage
1	1	‡	Don't know
2	2	‡	Refused
n=388	n=364	n=24	

And is that health insurance coverage through you or someone else's work or union, through insurance you bought on your own or through some other group, through Medicaid or Healthy Families-health insurance a government program for many low-income families and some seniors, or does the child have some other benefits such as VA, Defense or CHAMPUS or some other health insurance?

Based on those whose child has health insurance.

TOTAL	18-64	65+	
54	55	‡	Health insurance through your or someone else's work or union
8	8	‡	Health insurance you bought on your own or through some other group
28	28	‡	Medicaid or Healthy Families, a government program for many low-income families and some seniors.
4	4	‡	Other benefits such as VA, Defense or CHAMPUS
4	4	‡	Don't know
1	1	‡	Refused
n=353	n=332	n=21	

Q22 Does the other child in your household have health insurance coverage?

Based on those who have two children.

```
TOTAL
      18-64
              65+
90
       91
                     Yes has health insurance coverage
  8
        8
                     No does not have health insurance coverage
 1
        1
               ‡
                     Don't know
                     Refused
  0
        0
               ‡
n=131 n=124
              n=7
```

**Q23** And how old is that child?

Based on those whose other child does not have health insurance.

```
TOTAL
      18-64
              65+
  ‡
        #
               #
                     Younger than 5
  ‡
        ‡
               ‡
                     5-12
                     13-17
  ‡
  ‡
        #
               #
                     Refused
n=11 n=10
              n=1
```

Are there any children in your household who do not currently have health insurance coverage?

Based on those who have more than two children and the child with the last birthday has health insurance.

```
TOTAL 18-64 65+

‡ ‡ ‡ Yes, there is a child who does NOT have health insurance

‡ ‡ ‡ No, all HAVE health insurance coverage

n=73 n=72 n=1
```

Can you please tell me the ages of any of these other children who do not currently have health insurance coverage?

Based on those who have more than two children, the child with the last birthday has health insurance, and at least one other child does not have health insurance.

```
TOTAL
      18-64
              65+
  ‡
        #
                     Younger than 5
               ‡
        #
               #
                     5-12
  ‡
  ‡
        #
               #
                     13-17
                     Refused
  ‡
        ‡
               ‡
n=2
       n=2
              n=0
```

Are there any children in your household who currently have health insurance coverage?

Based on those who have more than two children and the child with the last birthday does not have health insurance.

```
TOTAL 18-64 65+

‡ ‡ ‡ Yes, there is a child who HAS health insurance coverage

‡ ‡ ‡ No, all do NOT HAVE health insurance coverage

n=3 n=2 n=1
```

From what you know about Medicaid or Healthy Families, would you say it is...

Based on those who have Medicaid or Healthy Families.

TOTAL	18-64	65+	
56	56	54	A very good program
34	35	32	A somewhat good program
2	3	0	A somewhat bad program or
1	1	*	A very bad program
7	4	14	Don't know
1	1	*	Refused
n=198	n=106	n=92	

What was your experience like when enrolling in Medicaid or Healthy Families? Was it...

Based on those who have Medicaid or Healthy Families.

TOTAL	18-64	65+	
42	40	45	A very good experience
42	43	40	A somewhat good experience
5	7	1	A somewhat bad experience or
3	3	1	A very bad experience
6	4	12	Don't know
2	2	1	Refused
n=198	n=106	n=92	

Was there <u>any</u> time in the past two years when you were completely without any health plan or health insurance coverage?

Based on those who have any form of health insurance and are under age 65.

18-64

17 Yes

83 No

\* Don't know

0 Refused

n=960

What is the name of your health insurance plan? Is it Amerigroup, Chartered Health, Advantage, DC Health Care Alliance, or something else?

Based on those who have any form of health insurance and are under age 65.

18-64 2 Amerigroup of DC Chartered Health 5 Advantage 1 DC Health Care Alliance 6 Aetna 8 23 Bluecross Blueshield Kaiser Permanente 9 Other 33 10 Don't know Refused 3 n=960

# Now thinking about your medical care...

Where do you usually go to get medical care? (Is it a doctor's office, a clinic or health center, an HMO, a hospital emergency room, a hospital outpatient department, or some other place?)

TOTAL	18-64	65+	
55	54	59	Doctor's office
19	20	14	Clinic or health center
6	6	6	HMO
6	7	5	Hospital emergency room
7	7	10	Hospital outpatient department
*	*	0	Urgent care center
*	*	*	Pharmacy
*	1	0	DC General
*	*	*	Other country
*	*	0	Call for medical advice
2	2	2	Nowhere
2	2	3	Other
*	*	*	Don't know
*	*	*	Refused

Q32a And is this (type of place) located in the District of Columbia, Virginia or Maryland?

Based on those who named a place where they usually get care.

TOTAL	18-64	65+	
83	82	87	District of Columbia
3	3	1	Virginia
13	13	11	Maryland
2	2	1	Don't know
*	*	0	Refused
n=1516	n=1029	n=487	

Q33 Has your usual source of medical care changed in the past two years?

Based on those who named a place where they usually get care.

TOTAL	18-64	65+	
21	22	14	Yes
78	77	83	No
1	1	2	Don't know
*	*	*	Refused
n=1570	n=1074	n=496	

Q34 Do you have a particular doctor or other health professional you usually go to when you are sick or want medical advice?

TOTAL	18-64	65+	
66	64	78	Yes
33	36	21	No
1	1	1	Don't know
*	0	*	Refused

All together, how many visits to a doctor's office or clinic have you, yourself, made in the last 12 months for any reason?

TOTAL	18-64	65+	
13	14	10	Zero
16	17	8	One
18	20	9	Two
15	15	11	Three
10	9	13	Four
27	23	43	Five or more
2	2	5	Don't know
*	0	1	Refused

**Q36** How many of these visits were related to pregnancy?

Based on those who are female, between the ages 18 and 50, and has made at least one visit to the doctor's office in the last 12 months.

```
    18-50
    88 Zero
    6 One
    5 Two or more
    * Don't know
    n=409
```

All together, how many hospital admissions did you, (yourself) have in the last 12 months for any reason?

TOTAL	18-64	65+	
79	81	69	Zero
13	12	19	One
7	6	10	Two or more
1	1	2	Don't know
*	*	*	Refused

**Q38** How many of these hospital admissions were related to pregnancy?

Based on those who are female, between the ages 18 and 50, and has had at least one hospital admission in the last 12 months.

Q39 Over the last 12 months have you taken any prescription drugs or not? (Please include any prescription pills, inhalers, eye drops, injectables, and creams (and birth control for females ages 18-50)?

TOTAL	18-64	65+	
62	59	78	Yes have taken prescription drugs
38	41	22	No
*	*	*	Don't know
*	*	*	Refused

How many different prescription medications are you taking THESE DAYS for your health conditions. (Read when necessary: Again please include any prescription pills, inhalers, eye drops, injectables, and creams (and birth control *for females ages 18-50*)?

Based on those who have taken prescription drugs in the past 12 months.

TOTAL	18-64	65+	
23	28	4	Zero
26	29	14	One
18	17	21	Two
12	10	22	Three
21	16	39	Four or more
*	0	*	Don't know
*	*	*	Refused
n=1035	n=641	n=394	

Each month, on average, how much do you spend out of pocket to fill or refill your prescription medications? Please do not include costs of medication that you are reimbursed for by your insurance or through benefits.

Based on those who have taken prescription drugs in the past 12 months.

TOTAL	18-64	65+	
24	27	13	Nothing
7	7	7	\$5 or less
9	10	8	\$6-\$10
15	16	10	\$11-\$20
19	20	13	\$21-\$50
13	11	19	\$51-\$100
6	5	11	Over \$100
7	4	18	Don't know
1	*	1	Refused
n=1035	n=641	n=394	

Q42 During the last 12 months, how often have you done each of the following? Have you (Insert)- often, sometimes, or never?

Based on those who have taken prescription drugs in the past 12 months.

Often	Sometimes	Never	Don't Know	Refused	Ν

a not filled a prescription, skipped doses, split pills in half or not taken your medication as directed by your doctor due to cost

TOTAL	5	12	82	1	*	1035
18-64	5	12	82	1	*	641
65+	2	10	84	4	1	394

**b** spent less on food, heat, or other basic needs so that you would have enough money for your medicines

TOTAL	4	12	82	1	1	1035
18-64	4	12	83	*	*	641
65+	3	15	78	3	1	394

Q43 How long do you usually have to wait to get a medical appointment when you are sick?

List items were read when necessary.

TOTAL	18-64	65+	
30	28	36	Less than one day
25	26	21	One day to less than three days
11	11	7	Three days to less than a week
9	9	5	One week to less than two weeks
10	11	5	Two weeks or more
3	3	3	Go to an emergency room (Volunteered)
4	4	5	Not applicable (Volunteered)
6	4	14	Do not wait / makes appointment in advance (Volunteered)
3	3	3	Don't know
*	*	*	Refused

**Q44** In the past year have you missed or postponed getting needed medical care?

TOTAL	18-64	65+	
17	18	10	Yes
83	82	90	No
1	1	1	Don't know
*	0	*	Refused

**Q45** Did you miss or postpone getting medical care because (Insert)?

Based on those who have missed or postponed medical care.

		Yes	No	Don't Know	Refused	N	
а	you didn	t think th	e problem	was serious			
	TOTAL	40	59	*	*	267	
	18-64	42	58	0	*	211	
	65+	‡	‡	‡	‡	56	
b	you could	dn't get th	ne time off	work			
	TOTAL	29	71	0	*	267	
	18-64	32	68	0	*	211	
	65+	‡	‡	‡	‡	56	
С	you had r	no insurar	nce at the t	ime			
	TOTAL	24	76	0	0	267	
	18-64	25	75	0	0	211	
	65+	‡	‡	‡	#	56	
d	your insu	rance cor	npany den	ied coverage	for service	;	
	TOTAL	17	83	0	0	267	
	18-64	17	83	0	0	211	
	65+	‡	‡	#	#	56	
е	you could	dn't affor	d the cost				
	TOTAL	29	71	*	0	267	
	18-64	30	70	0	0	211	
	65+	‡	‡	‡	‡	56	
f	you could	dn't get a	n appointm	nent			
	TOTAL	29	70	*	1	267	
	18-64	30	69	*	1	211	
	65+	‡	‡	‡	#	56	
g	you alrea	dy owed	money for	medical bills	s and didn'	t want to owe	e any more
	TOTAL	14	86	0	0	267	
	18-64	13	87	0	0	211	
	65+	‡	‡	‡	‡	56	
h	other						
	TOTAL	27	73	*	0	267	
	18-64	24	76	0	0	211	
	65+	‡	‡	‡	‡	56	

Q46 Have you ever been told by a doctor's office that the doctor was not accepting Medicare patients?

Based on those who have Medicare.

TOTAL	18-64	65+	
14	17	12	Yes, have been told
84	79	86	No, have never been told
2	4	1	Don't know
*	0	1	Refused
n=477	n=75	n=402	

Q47 Have you ever been told by a doctor's office that the doctor was not accepting Medicaid patients?

Based on those who have Medicaid.

TOTAL	18-64	65+	
27	35	5	Yes, have been told doctor was not accepting Medicaid patients
73	65	94	No, have never been told doctor was not accepting Medicaid patients
0	0	0	Don't know
*	0	1	Refused
n=198	n=106	n=92	

Have you ever been told by a doctor's office that the doctor was not accepting patients with your type of health insurance?

Based on those who have private coverage.

TOTAL	18-64	65+	
22	25	9	Yes, have been told
77	75	90	No, have never been told
1	1	*	Don't know
0	0	0	Refused
n=1178	n=828	n=350	

Please tell me if each of these has been a major problem for you, a minor problem for you, or not a problem at all during the last 12 months? (First | How about) (Insert)?

List items were rotated.

Major	Minor	Not a		
problem for	problem for	problem at		
you	you	all	Don't Know	Refused

a Difficulty communicating with doctors or other health care providers because of language barriers

TOTAL	2	9	89	*	*
18-64	3	9	88	*	0
65+	1	4	94	0	*

**b** Having difficulty getting care because of your race or ethnic background

TOTAL	2	4	94	1	*
18-64	2	4	93	1	0
65+	*	2	97	*	*

Q50 Does your health plan have physicians or other health professionals who speak your language?

Based on those who are insured and whose primary language is other than English and are not bilingual.

```
TOTAL 18-64
          65+
64
     63
                Yes
           ‡
34
     34
                No
 2
      3
          #
                Don't know
 0
      0
           ‡
                Refused
n=93 n=86 n=7
```

**Q51** Does your provider have an interpreter available or access to an interpreter service?

Based on those who have a health plan that does not have physicians or other health professionals who speak same language and those that didn't know.

Please tell me if you strongly agree, somewhat agree, neither agree nor disagree, somewhat disagree, or strongly disagree with the following statement. I think my doctor may not refer me to a specialist when needed.

Based on those who have a doctor or health care provider they usually go to.

TOTAL	18-64	65+	
4	4	6	Strongly Agree
6	7	3	Somewhat Agree
4	4	2	Neither agree nor disagree
15	16	10	Somewhat disagree
64	64	67	Strongly disagree
2	2	3	Not applicable
3	2	6	Don't know
1	1	2	Refused
n=1074	n=679	n=395	

**Q53** Is your doctor (or primary medical provider) the same race or ethnic group as you?

Based on those who have a doctor or health care provider they usually go to.

TOTAL	18-64	65+	
54	55	49	Yes
44	43	46	No
2	2	4	Don't know
*	*	*	Refused
n=1074	n=679	n=395	

How much, on average, do you pay out of your pocket when you go to see the doctor or do you not pay anything at all? (If necessary: a medical doctor)

TOTAL	18-64	65+	
1	1	1	Less than \$5
10	10	7	\$5 to less than \$10
31	34	16	\$10 to less than \$20
10	10	8	\$20 to less than \$50
6	6	4	\$50 to less than \$100
5	5	3	\$100 or more
33	30	49	Do not pay anything
4	3	9	Don't know
*	*	2	Refused

Q55 During the last 12 months, have you gone without getting care from a dentist because it cost too much?

TOTAL	18-64	65+	
23	25	16	Yes
76	74	83	No
*	*	1	Don't know
*	*	*	Refused

Q56 During the last 12 months, have you gone without getting either eyeglasses or a hearing aid because they cost too much?

TOTAL	18-64	65+	
12	12	9	Yes
88	87	90	No
*	*	*	Don't know
*	*	1	Refused

In the past year, did you have any problems paying medical bills, including doctor or hospital, prescription drugs, nursing home, or home care bills?

TOTAL	18-64	65+	
13	14	11	Yes
86	85	89	No
*	*	*	Don't know
*	*	*	Refused

**Q58** How much of an impact have these bills had on you and your family--have they had a major impact, a minor impact, or none at all?

Based on those who have had problems paying medical bills.

TOTAL	18-64	65+	
46	47	‡	Major impact
45	45	‡	Minor impact
8	7	‡	None at all
1	1	‡	Don't know
*	*	‡	Refused
n=209	n=154	n=55	

**Q59** Have you ever been contacted by a collection agency about unpaid medical bills?

TOTAL	18-64	65+	
20	21	13	Yes
78	77	84	No
1	1	2	Yes but it was a mistake
*	*	*	Don't know
*	*	*	Refused

Overall, how would you rate the health care services that you have used in the last 12 months—excellent, good, fair or poor?

Based on those who have been to the doctor or hospital in the last 12 months.

TOTAL	18-64	65+	
36	33	51	Excellent
43	44	38	Good
17	19	8	Fair
3	3	1	Poor
*	0	1	Have not had any
1	1	1	Don't know
*	*	*	Refused
n=1340	n=927	n=413	

Now could you rate the care that you have received in the past 12 months thinking specifically about (Insert). Would you say that (Insert) was excellent, good, fair, or poor?

Based on those who have been to the doctor or hospital in the last 12 months.

		Excellent	Good	Fair	Poor	Don't Know	Refused	N
а	Your las	st hospital v	isit (Asked	of those who	were in the	hospital in the	past 12 mon	ths)
	TOTAL	43	37	13	6	1	*	322
	18-64	44	34	13	7	1	0	180
	65+	39	48	11	2	1	*	142
b	Your do	ctor overall						
	TOTAL	45	41	11	1	2	1	1340
	18-64	42	42	12	2	2	1	927
	65+	59	34	4	*	2	*	413
С	The amo	ount of time	you must	wait at the	doctor's	office or clini	ic	
	TOTAL	25	38	24	12	1	*	1340
	18-64	24	36	26	13	1	*	927
	65+	33	47	13	6	*	1	413
d	Your do	ctor's offic	e or clinic	location				
	TOTAL	39	45	13	2	1	*	1340
	18-64	38	44	14	3	1	1	927
	65+	41	49	7	1	1	*	413
e	The amo	ount of time	that the do	octor spend	ls with yo	u		
	TOTAL	34	42	19	4	1	1	1340
	18-64	32	42	21	4	*	*	927
	65+	47	40	9	2	1	2	413

# Now thinking about the health problems facing D.C. residents...

**Q62** Before this survey, had you heard of the D.C. Healthcare Alliance?

Based on those who are not covered by D.C. Healthcare Alliance.

TOTAL	18-64	65+	
36	39	22	Yes
62	60	75	No
1	1	3	Don't know
*	*	*	Refused
n=1491	n=1000	n=491	

What is your view of the DC Healthcare Alliance? Is it very favorable, somewhat favorable, somewhat unfavorable, or very unfavorable?

Based on those who have heard of D.C. Healthcare Alliance or are covered by it.

TOTAL	18-64	65+	
20	20	15	Very favorable
36	37	25	Somewhat favorable
9	9	10	Somewhat unfavorable
6	6	7	Very unfavorable
15	14	22	No opinion
13	12	20	Don't know
1	1	1	Refused
n=578	n=461	n=117	

Compared to DC General, would you say that the DC Healthcare Alliance has made access to (Insert) for low-income residents better, worse or is there no difference?

Based on those who have heard of D.C. Healthcare Alliance or are covered by it.

		D-#	14/	No	D = = /4 // = =	Defined	N
		Better	Worse	difference	Don't Know	Refused	N
а	general h	nealth care					
	TOTAL	23	19	24	33	*	578
	18-64	24	18	25	32	*	461
	65+	17	28	16	39	0	117
b	specialty	care					
	TOTAL	19	15	27	39	*	578
	18-64	19	15	28	38	*	461
	65+	12	21	14	49	3	117
С	hospital	care					
	TOTAL	20	21	25	34	*	578
	18-64	20	21	26	33	*	461
	65+	16	22	17	46	0	117

Now I have just a few questions so we can describe the people who took part in our survey.

Are you single, married or living with someone, widowed, separated or divorced?

TOTAL	18-64	65+	
43	49	18	Single
27	27	28	Married
8	9	3	Living with someone as a couple or partner
9	4	37	Widowed
3	3	3	Separated
8	7	11	Divorced
*	0	*	Don't know
1	1	*	Refused

What is the highest level of school you have completed or the highest degree you have received? (If respondent just says "high school" probe: What was the highest grade you completed? If 12<sup>th</sup> grade, code as "graduate"; if 11<sup>th</sup> grade or less code as less than high school").

TOTAL	18-64	65+	
20	17	35	Less than high school (grades 1-11, grade 12 but no diploma)
23	23	23	High school graduate or equivalent (e.g. GED)
18	19	15	Some college but no degree (incl. 2 year occupational or
			vocational programs)
17	19	9	College graduate (e.g. BA, AB, BS)
21	22	17	Postgraduate (e.g. MA, MS, MEng, Med, MSW, MBA, MD,
			DDs, PhD, JD, LLB, DVM)
*	*	0	Don't know
1	1	*	Refused

Are you yourself of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

TOTAL	18-64	65+	
8	9	3	Yes
91	90	93	No
*	*	2	Don't know
1	1	2	Refused

What is your race? Do you consider yourself white, black or African American, Asian, American Indian, some other race or mixed race? (Responses of "Hispanic" or "Latino" were coded as "5 Some other race")

TOTAL	18-64	65+	
34	35	25	White
55	53	66	African American/Black
1	1	*	Asian
*	1	*	American Indian/ Alaskan native
6	7	2	Some other race
2	2	2	Mixed race
1	1	2	Don't know
2	1	4	Refused

Were you born in the US or some other country? (If other country ask: What country were you born in?

TOTAL	18-64	65+	
85	83	95	US
14	16	4	Other country
*	*	0	Don't know
1	1	1	Refused

What year did you move to the U.S.?

Based on those who are not from the US.

TOTAL	18-64	65+	
9	9	‡	2001-2003
41	43	‡	1991-2000
25	25	‡	1981-1990
22	19	‡	1980 and before
3	3	‡	Don't know
1	1	‡	Refused
n=246	n=214	n=32	

Were any of your immediate family members living in your household born here?

Based on those who are not from the US.

```
TOTAL 18-64
            65+
                  Yes
46
      47
             ‡
                  No
53
      51
             ‡
                  Don't know
 1
       1
             ‡
                  Refused
n=246 n=214 n=32
```

How long have you lived in the District of Columbia? (If necessary: How long in total have you lived in the district?)

TOTAL	18-64	65+	
7	9	1	One year or less
16	19	3	2-5 years
8	9	1	6-10 years
14	16	4	11-20 years
52	45	88	More than 20 years or entire life
1	1	2	Don't know
*	1	*	Refused

What part of the District do you live in- Northeast, Northwest, Southeast or Southwest?

TOTAL	18-64	65+	
23	23	26	Northeast
55	54	56	Northwest
18	19	14	Southeast
2	2	3	Southwest
*	*	*	Other
1	1	1	Don't know
*	1	*	Refused

Are you currently employed? Is that full-time, part-time or self-employed?

TOTAL	18-64	65+	
50	<b>57</b>	10	Employed full-time
7	8	5	Employed part-time
6	6	3	Self-employed
37	28	82	Not employed
0	0	0	Don't know
*	*	*	Refused

About how many hours per week do you work?

Based on those who are employed.

TOTAL	18-64	65+	
5	4	16	Less than 20 hours
14	13	27	20-39 hours
79	81	52	40 hours or more
1	1	5	Don't know
*	*	0	Refused
n=889	n=810	n=79	

Are you employed by government, by a PRIVATE company, a non-profit organization, or are you self-employed or working in a family business?

Based on those who are employed.

TOTAL	18-64	65+	
25	26	19	Government
49	50	42	Private for profit company
13	13	11	Non-profit organization including tax exempt, charitable
			organizations and private nonprofits
10	10	22	Self-employed
1	1	5	Working in family business
1	1	0	Don't know
*	*	0	Refused
n=889	n=810	n=79	

Do you work for the federal government, D.C. government, Maryland government, for a county government or some other government agency?

Based on those who work in government.

TOTAL	18-64	65+	
66	66	#	Federal government
22	21	‡	D.C. government
3	4	#	Maryland government
4	4	#	County government
5	5	#	Some other government agency
*	*	#	Don't know
*	*	#	Refused
n=222	n=206	n=16	

Counting all locations where your employer operates, what is the total number of persons who work for your employer? Please stop me when I get to the right category. Is it ...

Based on those who are employed but not self-employed and not working in government.

TOTAL	18-64	65+	
5	5	‡	0 to 4 persons
8	7	‡	5 to 9
12	12	‡	10 to 24
13	13	‡	25 to 49
10	10	‡	50 to 99
17	17	‡	100 to 499
7	7	‡	500 to 999 or
25	26	‡	1,000 persons or more
3	2	‡	Don't know
1	1	‡	Refused
n=554	n=510	n=44	

You told us earlier you were uninsured, were you offered coverage at your job?

Based on those who have no health insurance coverage and are employed.

Are you currently retired, temporarily unemployed, a full-time student, a home-maker or permanently disabled?

Based on those who are not employed or who don't know their employment status.

TOTAL	18-64	65+	
41	15	88	Retired
16	24	1	Temporarily unemployed
13	20	0	A full-time student
12	17	3	A home-maker
9	11	5	Permanently disabled
7	10	2	Other
*	1	0	Don't know
2	2	*	Refused
n=692	n=271	n=421	

Were you previously employed by the government, by a PRIVATE company, or a non-profit organization, or were you self-employed, working in a family business or have you never worked outside the home?

Based on those who are retired.

TOTAL	18-64	65+	
53	‡	55	Government
32	‡	30	Private for profit company
7	‡	5	Non-profit organization including tax exempt and charitable organizations
4	‡	5	Self-employed
1	‡	1	Working in family business
1	‡	2	Never worked
1	‡	2	Don't know
1	‡	1	Refused
n=412	n=42	n=370	

# Do you yourself receive (Insert)?

		Yes	No	Don't Know	Refused
а	food stamp	os			
	TOTAL	7	92	*	1
	18-64	7	92	*	1
	65+	8	92	0	*

**b** cash assistance through TANF (If necessary: Temporary Assistance to Needy Families)

TOTAL	3	97	*	1
18-64	3	96	*	1
65+	1	99	1	*

c Social security

TOTAL	19	80	*	1
18-64	7	92	*	1
65+	80	19	*	*

d SSDI – Social Security Disability Insurance

TOTAL	4	94	1	1
18-64	3	95	*	2
65+	7	90	3	*

e SSI – Supplemental Security Income

TOTAL	5	94	1	1
18-64	4	95	*	1
65+	10	88	2	1

We now need to ask you a few questions about your family. Altogether, how many people, including children, live in your household? Also please include yourself in this number.

TOTAL	18-64	65+	
33	29	56	One
27	27	32	Two
17	19	7	Three
11	12	2	Four
11	12	3	Five or more
*	*	*	Don't know
1	1	*	Refused

And how many adults ages 18 and over live in your household? (If necessary: Please include yourself in this number)

Based on those who have more than one person living in the household.

TOTAL	18-64	65+	
13	14	3	One
61	59	76	Two
17	17	16	Three
6	7	1	Four
3	3	3	Five or more
0	0	0	Don't know
1	1	1	Refused
n=958	n=736	n=222	

Last year, that is in 2002, what was your total household income from all sources before taxes? Was it over or under \$25,000?

TOTAL	18-64	65+	
27	25	41	Under \$25,000
61	63	51	Over \$25,000
7	7	4	Don't know
5	5	4	Refused

Now just stop me when I get to the right category. Was your income ...

Based on those who have an income of less than \$25,000.

TOTAL	18-64	65+	
36	37	35	Less than \$10,000
24	22	31	\$10,000 to under \$15,000
19	19	20	\$15,000 to under \$20,000
17	19	11	\$20,000 to under \$25,000
2	2	2	Don't know
2	1	2	Refused
n=494	n=300	n=194	

Now just stop me when I get to the right category. Was your income ...

Based on those who have an income of more than \$25,000.

TOTAL	18-64	65+	
10	10	15	\$25,000 to under \$30,000
7	7	6	\$30,000 to under \$35,000
9	9	11	\$35,000 to under \$40,000
11	11	9	\$40,000 to under \$50,000
22	22	22	\$50,000 to under \$75,000
35	36	33	\$75,000 or more
1	1	1	Don't know
5	5	2	Refused
n=877	n=682	n=195	



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